



Return Merchandise Authorization

Name of Center: _____

Regarding Invoice# _____ (if applicable)

Please list all products returning:

| Product | Reason for Return |
|----------------|--------------------------|
| 1. _____ | _____ |
| 2. _____ | _____ |
| 3. _____ | _____ |
| 4. _____ | _____ |
| 5. _____ | _____ |

Problem codes:

- | | |
|---|--|
| N/B = No Boot Up | WR = Wrong Item sent |
| N/D = No Display | CR = Credit only (if available) |
| DM = Shipment rec'd Damaged | |
| R/R = Repair and Return (detail problem) | |
| W = Warranty Item | |

If you have spoken to a Technician at Twelve Strike or any other Employee about this problem, please list that information on the following lines:

Please list all problems you are experiencing with each item. Make sure product is packaged properly before shipping. If necessary, list the full problem with the product (ex: not booting up when computer first starts or if locking up-what mode are you in). **Thank you. We will contact you if we have any questions.**

Person returning product _____ Date _____

IF FORM IS NOT FILLED OUT WITH PROBLEM COMPUTER/PARTS ARE HAVING, THERE WILL BE ADDED BENCH TIME FOR TECHNICIAN TO DETERMINE PROBLEM AND FIX.